

Northern Station Newsletter



Captain John Jaimerena
John.Jaimerena@sfgov.org

October 28, 2016

Greetings Northern District Residents, Merchants, and Community Members,

Halloween Eve Movie Night:

Northern Station and the Northern Station Community Police Advisory Board are hosting a kid's movie night this Sunday October 30th from 4:00pm to 8:00pm at Civic Center Plaza. This is a free event for kids 12 and under featuring crafts, games, food, and a screening of the movie **Monsters Inc.** If it rains we are taking the event inside to the Bill Graham Civic Auditorium. **We are going forward rain or shine!**

*Please spread the word and the event flyer is included below
Please also see Press Release below for all SFPD Halloween Events*

DOJ Report:

The U.S. Department of Justice – Community Oriented Policing Services (COPS) recently completed their SFPD Collaborative Reform Initiative which can be found by copying and pasting the following link:

<https://ric-zai-inc.com/Publications/cops-w0817-pub.pdf>

The San Francisco Police Department thanks the COPS Office for this comprehensive assessment, which will be mandatory reading for every member of the department.

Input from community stakeholders will be critical to implement the report's recommendations. SFPD has established the email address SFPD.dojcri@sfgov.org to receive feedback from the public regarding the COPS CRI findings.

Please take some time to review the report and offer your input

Auxiliary Law Enforcement Response Team (ALERT):

Please see the included flyer for the Auxiliary Law Enforcement Response Team (ALERT). This team consists of citizen volunteers who train for disaster preparedness and help the community while working closely with the SFPD. If you are interested, please check out the ALERT website www.SanFranciscoPolice.org/alert. Or email them at SFPDALERT@SFGov.org. Flyer below.

Crime Statistics:

Updated through end of September. Please see below.



City and County of San Francisco
POLICE DEPARTMENT
MEDIA RELATIONS UNIT
1245 3rd Street, 6th Floor
San Francisco, California 94158



PRESS RELEASE

October 26, 2016
16-146

San Francisco Police Department Community Halloween Events

The San Francisco Police Department is proud to present free, family-oriented Halloween events featuring officers from your neighborhood stations. Please visit <http://sanfranciscopolice.org/halloween> for an online list of events and Halloween safety tips.

Friday, October 28, 2016 12pm – 2pm

SFPD Central Station hosts a free pumpkin giveaway at Ping Yuen Center (795 Pacific Avenue).

Friday, October 28, 2016 3pm – 6pm

Join **SFPD Central Station** officers at Tel-Hi Teen Center (567 Bay Street) for face painting, pumpkin decorating and refreshments for children and parents.

Friday, October 28, 2016 4pm – 6pm

SFPD Park Station (1899 Waller Street) hosts a Halloween Dance for kids and parents, featuring music, candy and a haunted house.

Saturday, October 29, 2016 11pm – 4pm

SFPD Headquarters (1245 3rd Street) hosts a Halloween Safety Festival, featuring free food, arts & crafts, games and movies.

Sunday, October 30, 2016 4pm – 8pm

SFPD Northern Station invites families to bring their blankets for a free showing of "Monsters, Inc." at Civic Center Plaza (McAllister Street at Polk Street). Free food, games and arts & crafts.

Monday, October 31, 2016 11am – 1pm

SFPD Park Station hosts a Halloween Parade for community kids, parents and teachers. Join us at the Waller Street skateboard park just off Stanyan Street.

Tel. 1-415-837-7395

Fax 1-415-837-7249

E-mail: sfpdmediarelations@sfgov.org



twitter.com/sfpd



facebook.com/sfpd



sanfranciscopolice.org

Bring your picnic blankets!
Watch the movie on the lawn
at Civic Center Plaza!

**FREE Movie under
the stars!**

MONSTERS INC.

**OCTOBER 30th
4pm-8pm**



**Ages 12 and under
Food, arts & crafts, games and a lot more**



**ANOTHER PLANET
ENTERTAINMENT**



STATION ANNOUNCEMENT

Auxiliary
Law
Enforcement
Response
Team

Are you someone who is interested in disaster preparedness and wants to help out your community while working hand in hand with law enforcement? Then the ALERT program is for you!

SAN FRANCISCO POLICE DEPARTMENT



Auxiliary Law Enforcement Response Team
(ALERT)



What is the ALERT Program?



ALERT Training Instructor, Officer Roly Canales with K-9 partner Pyro.

Mark Hernandez
ALERT Program Coordinator
San Francisco Police Department
Training Division
350 Amber Drive
San Francisco, Ca 94131
(415)-401-4615
sfpdalert@sfgov.org
www.SanFranciscoPolice.org/alert

The San Francisco Police Department has developed a volunteer citizen disaster preparedness program. The Auxiliary Law Enforcement Response Team (ALERT) is modeled after and works in partnership with the San Francisco Fire Department's Neighborhood Emergency Response Team (NERT). The ALERT program will train members of the public to assist law enforcement in essential tasks after a major disaster. Such tasks may include: traffic control, foot patrol of business and residential areas, and reporting criminal activity. Volunteers must be at least 16 years of age and live, work, or attend high school in San Francisco.

Three steps to becoming an ALERT volunteer:

1. Complete NERT training and receive certification. To register for NERT training courses please visit www.sfgov.org/sfnert
2. Once NERT certified, forward a copy of your NERT ID card to the ALERT program. sfpdalert@sfgov.org
3. After clearing a basic background check the individual is eligible to register for ALERT training.

Important Dates:

To view upcoming dates of training classes, training drills, and other events, please visit our webpage, at www.sanfranciscopolice.org/alert

Like us on facebook:
www.facebook.com/SFPDALERT



Below are the crime statistics for the City and Northern Station through end of September 2016

Crime Statistics comparison through September 2016

City-Wide (Violent Crime)

	<u>August 2016</u>	<u>September 2016</u>	<u>Difference</u>
Homicide	0	6	100%
Rape	27	33	22%
Robbery	276	232	-16%
Aggravated Assault	230	207	-10%
TOTAL	533	478	-11%

Northern District (Violent Crime)

	<u>August 2016</u>	<u>September 2016</u>	<u>Difference</u>
Homicide	0	0	0%
Rape	3	2	-33%
Robbery	32	22	-31%
Aggravated Assault	23	17	-26%
TOTAL	58	41	-34%

City Wide (Property Crimes)

	<u>August 2016</u>	<u>September 2016</u>	<u>Difference</u>
Burglary	416	455	9%
Auto Theft	481	421	-12%
Theft from Vehicle	1880	1860	-1%

Arson	21	16	-24%
Other Theft	3189	2902	-9%
TOTAL	5987	5654	-6%

Northern District (Property Crimes)

	<u>August 2016</u>	<u>September 2016</u>	<u>Difference</u>
Burglary	61	52	-15%
Auto Theft	51	50	-2%
Theft from Auto	421	350	-17%
Arson	3	2	-50%
Other Theft	598	523	-13%
TOTAL	1134	977	-15%

NOTES OF INTEREST FOR October 2016

- The Line-Up is a crime prevention tool that allows the public to get involved through social media. The goal is to get the public involved in solving cold case files by watching and identifying video surveillance of suspects committing crimes. Contact information will be listed on the site and the public can be anonymous if they choose. The San Francisco Police Department will be releasing one video per week of suspect(s) involved in a criminal act. Remember, you have the power to make a difference in our community. Be a crime fighter and help us in identifying these criminals. The weekly videos can be accessed at the sf-police.org website and by clicking on the "line-up" icon at the bottom of the first page.

San Francisco Police Foundation

The SFPD is involved in many types of community events, and actively participates in a variety of philanthropies. Groups are always asking the department for donations of money or to provide some level of involvement in their activities. We recently started the San Francisco Police Foundation to help with the funding of many of these requests. If you would like to donate to the Department's philanthropic endeavors please make checks payable to the SF Police Foundation: Checks can be mailed directly to the following address: San Francisco Police Foundation, C/O Markun, Zusman, & Compton LLP. 465 California Street, SF, CA, 94104. With your help, the Foundation can, and will, make a difference for our City and in the lives of everyone touched by its police officers.

Note: The Northern Station Police Month Crime meeting is held the second Thursday of each month. **The next meeting will be November 10th 6:00pm** at Northern Station's Community Room.

FOLLOW US ON YOU TUBE:

Click here: [Northern Station PSA 2](#)(crime prevention with focus on car break-ins)

If you cannot view the video links above copy and paste the following

Links to your web browser: <http://www.youtube.com/watch?v=3WN5E4a5AxM>

Click here: [Northern Station PSA 3](#)(crime prevention tips with a focus on street robberies)

If you cannot view the video links above copy and paste the following

Links to your web browser: <http://www.youtube.com/watch?v=ajY25XDNi-Y>

Click here: [Northern Station PSA 4 Part 1](#)(crime prevention tips with a focus on identity theft)

If you cannot view the video links above copy and paste the following

Links to your web browser: <http://www.youtube.com/watch?v=y5nl6cyf8Co>

Click here: [Northern Station PSA 4 Part 2](#)(more on identity theft)

If you cannot view the video links above copy and paste the following

Links to your web browser: <http://www.youtube.com/watch?v=qGcVZ501GFg>

****The officers of Northern Station work hard each and every day to keep the streets safe for everyone. They are making some excellent arrests. Here is a **small snapshot** of what they are doing. I encourage you to log on to the SFPD website and under 'compstat' you will find a link to 'crime maps' that will provide very timely crime information and a greater accounting.**

Warrant Arrest, Local SF Warrant, 8 Octavia, 9-15-16 2350hrs

Officers were in full uniform in the area when they were dispatched to the above location regarding a male subject calling the call box to the apartment complex and making threats. When the officers arrived the officers immediately spotted the male matching the description that dispatch gave. The officers detained the male without incident. The officers asked the subject what he was doing and he stated he was "looking for his friend". The officers did a computer check on the subject which revealed he had an outstanding warrant for his arrest for felony assault. The officers confirmed the warrant and took the subject into custody. The subject was transported to Northern Station and later booked at County Jail.

Burglary, Vehicle, Parole Violation, Fulton/Steiner, 9-16-16, 1520hrs

Northern Stations Street Crimes Unit was working in plain clothes and driving an unmarked vehicle in the area. The officers were driving north on Steiner Street when they observed a silver Chrysler 300 drive past them. The officers recognized the vehicle and the license plate from a video they viewed of a prior auto burglary. The officers followed the vehicle and notified other officers in the area to set up a perimeter. The officers followed as the driver of the vehicle was driving around Alamo square. The driver would stop, stay in the vehicle and then drive around Alamo Square again. The officers continued to observe the drivers behavior as they are familiar with the actions of auto burglars. The driver stopped and parked his vehicle and got out. The subject then walked the curb line looking into each car as he passed it. The subject walked back to his car and opened the passenger side door. The subject took something from his car and walked back towards the parked vehicles. The officers watched as the suspect put on a hoodie sweatshirt and stopped at a silver Chevy Cruze that was parked. The officers watched as the suspect broke the passenger side window and heard the sound of glass breaking. The suspect reached inside the vehicle and grabbed two bags out and quickly walked back to his vehicle. The officers moved in quickly as the suspect was at his passenger door. The officer identified himself as a San Francisco Police Officer and told the suspect to stop. The suspect jumped into the driver seat of the vehicle and started the car in an attempt to get away. Another officer pulled in front of the suspect to prevent him from fleeing the scene. The officers grabbed the keys out of the ignition and took the suspect into custody. The officers located the owner of the boosted vehicle and returned their property that was stolen to them. The officers did a computer check on the suspect which revealed he is on active Parole and currently out on bail for a 1st degree burglary. The suspect was later transported to County Jail for booking.

Burglary, Vehicle, Laguna/Galilee Ln 9-17-16 1756hrs

Officers were on routine patrol when they responded to Laguna/Ellis Street regarding an auto boost in progress. The 911 caller stated a male had broken into a vehicle on Laguna Street and was now walking on Laguna towards Ellis Street. The male suspect popped open the door of a silver vehicle. The suspect was described as a black male in his 40's wearing a leather jacket, white shirt, black pants, black backpack, and a black leather hat which he was wearing backwards. The officers searched the immediate area and saw a male subject who matched the description walking south on Laguna Street. The officers exited their patrol vehicle and detained the suspect. The officers told the suspect to sit down on the curb. As the suspect was taking off his backpack he started to run away. Both officers gave chase on foot and captured the suspect a few blocks away. The suspect was taken into custody without incident. The officers contacted the 911 caller who witnessed the incident. The 911 caller positively identified the suspect as the one who broke into the victim vehicle. The officers searched the suspects backpack and located several burglary tools and marijuana. The officers seized those items for evidence. The owner of the vehicle was contacted and notified of the incident. The suspect was transported to Northern Station for further investigation. Once the officers completed a thorough investigation the suspect was later transported to County Jail where he was booked accordingly.

Robbery, Street with force, Franklin/Sacramento, 9-19-16 1530hrs

On the above date and time officers responded to a strong arm robbery. While en route, Dispatch broadcast a description of the two suspects as two black males. One male was wearing a black shirt and jeans. The other black male was wearing a red shirt and jeans. Officers located the victim who stated she was walking E/B on Sacramento towards Van Ness when was pushed from behind by two black males into a parked vehicle. The victim tried to flee but one of the suspects tried to grab her purse and fled. He was unsuccessful in taking her purse. The other suspect grabbed her iPhone

from her hand and fled the area. The officers located several witnesses who saw the incident. Several officers responded to the area in an attempt to apprehend the suspects. Some officers located a vehicle that was parked with two black females in the front and three black males in the back. One of the suspects in the back matched the description that the victim gave. The officers stopped and detained all occupants in the vehicle. The victim in this incident positively identified the two males who robbed her. The victim's iPhone was also located inside the suspect vehicle. All the occupants of the vehicle and the vehicle was transported to Northern Station for further investigation. It was discovered that two of the suspects were juveniles and one of them was a runaway out of Concord. The proper authorities were notified and the mother was contacted. The other four suspects were booked accordingly after a thorough investigation was completed.

Methamphetamine, Possession for Sale, Jones/Eddy 9-20-16 1504hrs

Northern Station Street Crimes Unit were working in plain clothes capacity and driving an unmarked police vehicle. They were driving south on Jones from Eddy when they saw a subject walking North on Jones on the sidewalk. The officers recognized the subject from prior contacts and arrests. The subject was wearing a white backpack on his back and pushing a bicycle. The officer conducted a records check on the subject and knew he had a warrant for his arrest. The suspect was also on Mandatory Supervision probation with a warrantless search and seizure condition. The officers stopped and detained the suspect without incident. The officers searched the suspect and located identification cards belonging to other people. They also located a safe box in his backpack which contained two plastic baggies of brown tar substance. (Suspected heroin) The officers located additional baggies of off white rocks. (Suspected base rock cocaine), and white crystal substance. (Suspected methamphetamine) The officers took photos of the evidence and completed a thorough investigation. The officers transported the subject to Northern Station. After being interviewed and searched the suspect was transported to County Jail where he was booked accordingly.

Weapon Prohibited, Warrant Arrest, Polk/Sutter, 9-25-16 2208hrs

An officer was in plain clothes and driving an unmarked vehicle. The officer was on Larkin and Myrtle Street when she observed a Saturn double parked in the number one lane. The officer saw a known drug dealer run from the north east corner to the driver side of the vehicle. The officer was familiar with both the driver of the vehicle and the subject who ran up to the driver as known drug dealers. The officer believed that she just witnessed a hand to hand transaction and requested a marked police unit to respond. The vehicle stopped and parked into a parking space. Two uniformed officers arrived on scene to assist. The undercover officer identified herself as a police officer and detained the driver. As the driver got out of the vehicle the officer saw a fixed bladed knife in the door sill giving the driver easy access to it. The officer looked in the vehicle and saw an individually wrapped off white rock which the officer suspected as being base rock cocaine. The officer took custody of the subject. The subject and the vehicle was taken back to Northern Station for further investigation. A computer check revealed that the vehicle did not belong to the driver and had a felony warrant for his arrest. After a thorough investigation the suspect was transported to County Jail where he was booked accordingly. The vehicle was towed to Auto Return.

Assault, Aggravated, Warrant Arrest, Turk/Gough, 9-26-16 1557hrs

Officers were on routine patrol in the area when they were dispatched to a call regarding an assault with an axe. When officers arrived they saw one male holding another male against a chain link fence. The officers detained both parties and gathered information on what happened. One male stated that he chased the other because he hit someone in the back with an axe. The officers took custody of the suspect. The officers located the

victim who stated he was sitting in a park eating. The victim got up to leave and that is when he felt someone hit him in the back. The victim fell to the ground and suspect hit him four more times in the back with an axe. The victim continued to fight and grabbed the axe preventing the suspect from hitting him in the head and face. A male witness saw the incident and jumped in to help the victim. The suspect ran away and the witness chased him and pushed him up against a chain link fence. That is when the police arrived and saw the two males against the fence. The officers called for an ambulance for the victim. The victim had red marks on his back and was transported to the hospital. The officers completed their investigation and transported the suspect to Northern Station. The officers did a computer check on the suspect and discovered that he had an outstanding warrant for his arrest for theft. After booking all the evidence the suspect was later transported to County Jail for booking. The victim was cleared from the hospital with minor injuries and released.

OTHER UPCOMING EVENTS: October 30th Kids Movie Night. Civic Center Plaza 4PM-8PM

Saturday (on-going): 9:00a.m.-1:00p.m. there is a farmer's market on O'Farrell Street between Fillmore and Steiner.

Last Tuesday of each month (on-going): Second Chance Legal Clinic. 6pm, 1290 Fillmore Street. Questions, call 415-814-7610. Bring a recent RAP sheet.

ALERT (Auxiliary Law Enforcement Response Team): The SFPD version of NERT. For more information call 415-832-8419, or email: sfpdalert@sfgov.org.

NERT (Neighborhood Emergency Response Training) Training:

To find out the most current class dates and locations or to enroll call 970-2024 or go to: www.sf-fire.org.

San Francisco Police Activities League (PAL)

Want to learn more check out: <http://www.sfpal.org/Cadets>

Note: If you would like your Community Meeting agenda listed in our Newsletter, please send the information to my email address. If you want it posted for the same week you must email me by Wednesday for the Thursday newsletter. Additionally you can email any questions, comments, and crime concerns that are occurring in your community. If you would like to reserve the Community Room at Northern Station please contact Linda at 415-614-3402.

Domestic Violence Information

The San Francisco Police Department's Special Victims Unit (SVU) is a centralized police investigative unit located at the Hall of Justice- 850 Bryant Street, Room # 500. A staff of inspectors at the SVU reviews 350 to 400 incident reports of domestic violence each month.

The SVU investigates all felony arrest cases involving abuse committed against any person, who is a spouse, former spouse,

cohabitant, former cohabitant, in a current or former dating relationship, in a current or former engagement, or have a child in common. This includes boyfriend/girlfriend and same sex relationships. The SVU also investigates elder abuse cases (neglect and physical) and stalking cases.

All non-arrest reports are also reviewed by the SVU. The SVU Inspectors telephone every victim in an attempt to advise her/him about follow-up procedures and referrals. A message is left if voice mail is available. **It is important to note that attempts are made to contact all victims in every domestic violence, elder abuse and/or stalking case. Likewise, no SFPD domestic violence report is “just filed”. All reports are reviewed; computer checks on alleged suspects for parole/probation violations are completed; victim notifications are conducted and the results of all of the work are logged.** The SVU works closely with Victim Services, Adult Protective Services, and Safe Start I. If you are a victim or know someone who is a victim of domestic violence, please contact the SFPD’s Special Victims Unit at 415.553.9227. In an emergency, dial 911. Please be safe and remember that reporting domestic violence doesn’t just assist the victim but the victim’s family as well.

SFPD Recruitment Information

www.sfpdcareers.com and www.sfgov.org/police.

SF Police Activities League Is an organization that runs programs for youth to include: the Junior Giants, Seahawks football and cheer, police cadet training, basketball teams, boxing training, soccer teams, etc. Chances are that if you grew up in San Francisco at some point you played a sport for a PAL team. Right now they are going through serious funding issues and are actively seeking donations. Visit their WEB site today to find out more and donate if you can at www.sfpal.org

Hayes Valley News Letter As a police department we cannot fight crime without the help and cooperation of others, I am fortunate to work with many great, proactive community groups and this one (Hayes Valley Neighborhood Association) worked hard in the creation of a one page resource for small businesses to help in their crime fighting/prevention efforts. Just click on “Hayes Valley News Letter” below to get to the sheet.

Are you a resident of the Hayes Valley Neighborhood, and do you want to receive their monthly newsletter? Send your contact information/email to voice@hayesvalleysf.org.

SF SAFE:

Watch streets become communities, and neighbors become friends. Watch crime go down, as security goes up. Watch police become partners as you join with them in making your neighborhood a better place to live. Start a **Neighborhood Watch** on your block and see all these things happen and more! SF Safe (Safety Awareness for Everyone) will give you the knowledge and tools to create a stronger, more cohesive and resilient community, and teach you how to be prepared and empowered at work, on the streets or sidewalks, and in your home.

Contact SF Safe at (415) 553-1966 or please visit the SAFE website and explore all of the great crime prevention information that they

provide. www.sfsafe.org.

Essential Numbers:

EMERGENCY:	911
Non-Emergency:	553-0123
Anonymous Tip Line:	575-4444
Customer Service Center:	311
Non-Emergency:	553-0123
<u>NORTHERN STATION NUMBERS</u>	
<u>Commanding Officer</u>	
Captain John Jaimerena	614-3400
John.Jaimerena@sfgov.org	
<u>Special Events Sergeant</u>	
Sgt. Mark Moreno	614-3404
Mark.Moreno@sfgov.org	
<u>Watch Commanders</u>	
Lt. Gregory Kane (Nights)	614-3411
Gregory.Kane@sfgov.org	
Lt Chris Creed (Nights)	614-3411
Christopher.Creed@sfgov.org	
Lt Michael Nelson (Days)	614-3411
Michaeal.Nelson@sfgov.org	
Lt Steve Ford (Days)	614-3411
Steve.Ford@sfgov.org	
<u>Investigative Lieutenant</u>	
Lt Michael Nevin	614-3423
Michael.nevin@sfgov.org	
<u>Station Investigations Team</u>	614-3443
Anonymous Tip-Line	614-3451
<u>Special Events</u>	
Officer Lynn Pomatto	614-3421
Lynn.Pomatto@sfgov.org	
<u>Permits/ Code Enforcement</u>	
Officer Vincent Etcheber	614-3405
Vincent.Etcheber@sfgov.org	

<u>Homeless Issues</u>	
Officer Kim La Salle	614-3400
Kimberly.Lasalle@sfgov.org	
Officer Matthew Lobre	614-3400
Matthew.lobre@sfgov.org	

Text-a-Tip Set Up Instructions

Non-Blackberry Cellular Telephones: Dial 847411-then **SAVE** this to your phone contacts as a mobile number. Name this new contact **TIP411**. Now the number is ready to be used to send text messages. When sending a message, **type SFPD then leave a space**. Type your **Message** and **Send**. You will receive a reply message in seconds.

Blackberry telephones: Similar to above. First you need to add TIP411 to your mobile contact list. Select TIP411 enter. The cursor will be in blue on the #8 (847411). Click the ball and select **SMS TEXT TIP411**. Type your message starting with **SFPD (space) ... then send**. You will receive a response within seconds.

Megan's Law Website Access:

The general public can find out information on sexual predators on line by going to the DOJ website: www.meganslaw.ca.gov or at the SFPD link at www.sfgov.org/police. You may check specific names or zip codes to locate those listed in the database.

Emergency Preparedness:

How would you survive for 72 hours? In a major disaster it may be 3 days until vital services are restored. Visit: www.72hours.org for more information.

SFFD has on-going NERT (Neighborhood Response Team Training) training for 2014, to find a date that works for you go to: www.sfgov.org/sffdnert or call (415)970-2024

EARTHQUAKE SAFETY TIPS

During the Earthquake:

- If you are indoors, stay there. Quickly move to a safe location in the room such as under a strong desk, a strong table, or along an interior wall. The goal is to protect you from falling objects and be located near the structural strong points of the room. Avoid taking cover near windows, large mirrors, hanging objects, heavy furniture, heavy appliances or fireplaces.
- If you are cooking, turn off the stove and take cover.
- If you are outdoors, move to an open area where falling objects are unlikely to strike you. Move away from buildings, power lines and trees.
- If you are driving, slow down smoothly and stop on the side of the road. Avoid stopping on or under bridges and overpasses, or under power lines, trees and large signs. Stay in your car.

After the Earthquake:

- Check for injuries if needed, help ensure the safety of people around you.
- Check for damage. If your building is badly damaged you should leave it until it has been inspected by a safety professional.

- If you smell or hear a gas leak, get everyone outside and open windows and doors. If you can do it safely, turn off the gas at the meter. Report the leak to the Gas Company and Fire Department. Do not use any electrical appliances because a tiny spark could ignite the gas.
- If the power is out, unplug major appliances to prevent possible damage when the power is turned back on. If you see sparks, frayed wires, or smell hot insulation turn off electricity at the main fuse box or breaker. If you will have to step in water to turn off the electricity you should call a professional to turn it off for you.

311 Customer Service Center:

What is 311? 311 is a toll free, **NON-EMERGENCY** phone number that the public can call to access information about government services. A live customer service representative will be available 24 hours a day, seven days a week, and 365 days a year. The service is available to both wired and wireless customers. Wireless customers should call (415) 701-2311. 311 employees will be able to provide translations services in more than 145 languages and dialects and will employ a diverse staff of customer service representatives. Once your complaint is logged you will be given a tracking number to follow up on at a later date. Additionally, 311 are set up to accept calls from the hearing impaired by utilizing a TTY System. **Note:** 3-1-1 now has a victim's services website: <http://sfvictimservices.org> for more information.

How does 911 work on cell phones in San Francisco?

If you are on **surface streets** in San Francisco and dial 911, your call will be answered by the San Francisco Department of Emergency Management. Once the San Francisco Department of Emergency Management determines what emergency services are needed, they will then process your call.

If you are on a **freeway** in San Francisco and dial 911, your call will be answered by either by the San Francisco Department of Emergency Management Services or the California Highway Patrol Dispatch Center. Regardless, your 911 call will be routed to the proper emergency agency, the San Francisco Police Department, the California Highway Patrol, or the San Francisco Fire Department, including ambulance service.

District Supervisors

The Northern District covers 5 different supervisory districts, as follows: District 2, Mark Farrell; District 3, Aaron Peskin; District 5, London Breed; District 6, Jane Kim; and, District 8, Scott Wiener. Each supervisor has their own WEB site; most include a newsletter that I have found to be full of helpful and interesting information. Included are job information, event(s) information, legislation information, etc. I would advise you, if you are interested, to check their sites out.

Captain John Jaimerena #922

Northern Station

San Francisco Police Department

Office: 415-614-3400

(John.Jaimerena@sfgov.org)