

Northern Station Newsletter



Captain Greg McEachern
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Captain's Comments:

There will be two significant events over the next few weeks that will impact traffic in the Northern District. This weekend (4/11 & 4/12) and next weekend (4/18 & 4/19) the Cherry Blossom Festival will take place in Japan Town. The festival will draw upwards of 25,000 to 40,000 people each day and will have food, music, and crafts throughout the surrounding streets near Japan Town. The festival will culminate next weekend with the Cherry Blossom Parade on Sunday April 19th. Parking will be limited near the festival area and traffic congestion will make driving difficult. Please consider public transportation if attending the festival.

In addition to the festival, streets in and around the area will be affected by traffic due to street closures. The biggest traffic delays will be in the Van Ness Avenue corridor near the new construction of the CPMC hospital. Van Ness Avenue will be closed to vehicular traffic this weekend as well as the weekend of April 25th to accommodate construction of an underground tunnel. It is highly suggested that you take alternate routes during this construction closure as traffic will be severely impacted in the area.

In my last newsletter I discussed our gun buy-back program. The gun-buy back took place on March 21st and it was highly successful. There were over ninety guns turned in by the community and we are quite confident that the removal of these guns from our streets and homes will help promote a safer community. For those that participated and assisted in the event, thank you for your help and support.

Below are the crime statistics for the City and Northern Station through February 2015.

Crime Statistics comparison through February 2015

City-Wide (Violent Crime)

	<u>2014</u>	<u>2015</u>	<u>Difference</u>
Homicide	3	11	+267%
Rape	44	48	+9%
Robbery	515	615	+19%
Aggravated Assault	<u>400</u>	<u>414</u>	<u>+4%</u>
TOTAL	962	1088	+13%

Northern District (Violent Crime)

	<u>2014</u>	<u>2015</u>	<u>Difference</u>
Homicide	0	4	+400%
Rape	7	3	-57%
Robbery	64	58	-9%
Aggravated Assault	<u>45</u>	<u>48</u>	<u>+7%</u>
TOTAL	116	113	-3%

City Wide (Property Crimes)

	<u>2014</u>	<u>2015</u>	<u>Difference</u>
Burglary	1001	815	-19%
Auto Theft	875	1039	+19%
Theft from Vehicle	2621	3701	+41%
Arson	47	61	+30%
Other Theft	<u>2699</u>	<u>2932</u>	<u>+9%</u>
TOTAL	7243	8548	+18%

Northern District (Property Crimes)

	<u>2014</u>	<u>2015</u>	<u>Difference</u>
Burglary	145	127	-12%
Auto Theft	105	140	+33%
Theft from Auto	479	742	+55%
Arson	5	9	+80%
Other Theft	<u>386</u>	<u>423</u>	<u>+10%</u>
TOTAL	1120	1441	+29%

NOTES OF INTEREST FOR March 2015

- The Line-Up is a crime prevention tool that allows the public to get involved through social media. The goal is to get the public involved in solving cold case files by watching and identifying video surveillance of suspects committing crimes. Contact information will be listed on the site and the public can be anonymous if they choose. The San Francisco Police Department will be releasing one video per week of suspect(s) involved in a criminal act. Remember, you have the power to make a difference in our community. Be a crime fighter and help us in identifying these criminals. The weekly videos can be accessed at the sf-police.org website and by clicking on the "line-up" icon at the bottom of the first page.

San Francisco Police Foundation

The SFPD is involved in many types of community events, and actively participates in a variety of philanthropies. Groups are always asking the department for donations of money or to provide some level of involvement in their activities. We recently started the San Francisco Police Foundation to help with the funding of many of these requests. If you would like to donate to the Department's philanthropic endeavors please make checks payable to the SF Police Foundation: Checks can be mailed directly to the following address: San Francisco Police Foundation, C/O Markun, Zusman, & Compton LLP. 465 California Street, SF, CA, 94104. With your help, the Foundation can, and will, make a difference for our City and in the lives of everyone touched by its police officers.

Note: The Northern Station Police Month Crime meeting is held the second Thursday of each month. The next meeting will be held May 14th at 6:00 p.m. at Northern Station's Community

Room.

FOLLOW US ON YOU TUBE:

Click here: [Northern Station PSA 2](#)(crime prevention with focus on car break-ins)

If you cannot view the video links above copy and paste the following

Links to your web browser: <http://www.youtube.com/watch?v=3WN5E4a5AxM>

Click here: [Northern Station PSA 3](#)(crime prevention tips with a focus on street robberies)

If you cannot view the video links above copy and paste the following

Links to your web browser: <http://www.youtube.com/watch?v=ajY25XDNi-Y>

Click here: [Northern Station PSA 4 Part 1](#)(crime prevention tips with a focus on identity theft)

If you cannot view the video links above copy and paste the following

Links to your web browser: <http://www.youtube.com/watch?v=y5nl6cyf8Co>

Click here: [Northern Station PSA 4 Part 2](#)(more on identity theft)

If you cannot view the video links above copy and paste the following

Links to your web browser: <http://www.youtube.com/watch?v=qGcVZ501GFq>

****The officers of Northern Station work hard each and every day to keep the streets safe for everyone. They are making some excellent arrests. Here is a **small snapshot** of what they are doing. I encourage you to log on to the SFPD website and under 'compstat' you will find a link to 'crime maps' that will provide very timely crime information and a greater accounting.**

Theft, Shoplifting, 1335 Webster St, 03/14/15 1015Hrs

Officers were on routine patrol in the area of Webster Street when they were dispatched to a shoplifting call. When officers arrived on scene they met with security who informed them that an unknown female took several items from the store. The unknown female passed all the registers making no attempt to pay for the items and exited the store. Security attempted to stop the subject by pulling on the bag she was carrying. Security was able to recover the bag with the items stolen; however, the subject fled on foot. While

officers were getting further information from security the unknown subject returned to the store. Security personnel positively identified the subject to the officers. The officers detained the subject and confirmed her identity with her California ID card. The officers did a computer check on the subject and revealed she did not have any outstanding warrants. The officers cited and released the subject for shoplifting. A report of the incident was later generated by the officers at Northern Station.

Methamphetamine Offense, 100 block of Fell Street 03/14/15 0026hrs

An officer was on routine patrol in the area and has prior knowledge of ongoing complaints from the residents in the area regarding narcotic sales during the day and night. The officer has made numerous arrests in the area due to street level sales and use of illegal narcotics. The officer spotted a suspect who she has had prior contact with. The officer saw in plain view that the suspect had a baggie of suspected crystal Methamphetamine. The officer placed the suspect under arrest and transported him to Northern Station for further investigation. The officer tested the suspected narcotics which had a positive test result for Methamphetamine. The officer completed a thorough investigation and later booked the suspect at County Jail for the narcotics offense.

Battery, Larkin/Golden gate 03/15/15 1430hrs

Officers were on routine patrol when they were dispatched to Larkin and Golden Gate Street on a report of two women fighting in a bus stop. When officers arrived they detained both parties involved. One subject stated that she was standing in the bus stop when she was approached by the second subject who told her not to smoke. Subject one stated that she doesn't smoke, but subject two was acting belligerent and getting in her face. Subject one pulled out pepper spray and told the subject to back away. That is when she hit her hand away and they both started to fight. Officers conducted their investigation and gathered several other witnesses who confirmed the incident. Both parties involved wanted to press charges on each other. Officers accepted the citizen's arrest from both parties and cited them for battery. Both parties were released at the scene by the officers and left the area.

Theft From Building, Warrant Arrest, Fillmore/O'Farrell 03/15/15 1007hrs

Officers were in full uniform and working routine patrol when they were dispatched to Starbucks Coffee regarding a theft. When the officers arrived they met with an employee who told them that a male suspect took an orange juice and left without paying for the juice. The employee followed the suspect outside and told him to give back the juice. The suspect refused and threw the juice at the employee and kicked her in the leg. The employee struggled with the suspect and told the other employee's to call police. The officers arrived and took custody of the suspect. Further investigation revealed that the suspect had an outstanding felony warrant for his arrest. The officers transported the suspect to County Jail where he was later booked.

Probation Violation, Methamphetamine Offense, 400 blk of Page 03/16/14 1314hrs

Northern Station housing officers were in full uniform and on patrol in the area when they saw two subjects they recognized and knew were on probation. The officers also had prior knowledge that one of the suspects has a stay away order from the area the officers saw him walking in. The officers stopped and detained both subjects. The officers did a computer check on the subjects which revealed they were on probation. The officers conducted a probation search of the subject and located unknown pills, suspected marijuana, and suspected methamphetamine. The officers transported the subjects to Northern Station for further investigation. At Northern Station the officers conducted a presumptive test on the narcotics which revealed a positive result. The subjects were later transported to County Jail and booked accordingly.

Indecent Exposure, Laguna/Post Street 03-17-15 1819hrs

Officers were in full uniform on routine patrol when they were dispatched to the above area. Officers were informed by dispatch that there was a male sitting in a door way exposing his genitals and touching himself. When officers arrived they met with the citizen who called police. She informed the officers that the subject is homeless and wanders around the neighborhood and has seen him before. The citizen informed the officers that she observed the subject touching himself in public and wanted him arrested. Officers searched the area and located the subject a couple of blocks away. The citizen positively identified the subject. The officers transported the subject to Northern Station for further investigation. The subject was later cited and released from the Station.

Theft, Shoplifting, 2000 Block of Fillmore 3-18-15 1715hrs

Officers were dispatched to the 2000 block of Fillmore Street regarding a shoplifting at a clothing store. When officers arrived they met with the store employee who told them an unknown subject took a coat off the rack and ran out of the store. The subject did not pay for the coat. Officers gathered a suspect description and searched the area for the subject. Within minutes officers spotted a male subject who matched the description. The officers detained the subject and did a computer check on him. The officers discovered the subject was on probation for assault. The officers searched the subject and located the coat behind his back tucked in his waistband. The coat still had the store tags on it. The store employee positively identified the subject as the one who took the coat without paying for it. The officers returned the coat to the store and took custody of the subject. The subject was transported to Northern Station for further investigation. At Northern Station the subject was cleared of any outstanding warrants and cited and released for theft.

Burglary, Residence, Forcible Entry, 1700 Block of Green Street 3-19-15 0221hrs

Officers were in full uniform patrolling the Northern District when they were dispatched to the 1700 block of Green Street regarding a burglary in progress. Several Officers arrived at the location and immediately searched the building and surrounding area. Officers gathered further information regarding the suspect description and located a male subject on the roof from the building. The resident positively identified the subject as the one she saw standing on her balcony. The resident informed the officers that she was sleeping in her bed when she suddenly awoke to noise outside her balcony. The resident saw the subject standing on her balcony and starting

screaming. The subject then grabbed the door and started to pull it back and forth in an attempt to get inside. The resident ran out of her room, grabbed her phone and called 911. Several other residents in the building heard the screaming and also called police. Another resident told the officers that he heard his neighbor screaming and got up. When he looked in his living room he saw that his balcony door was opened and there was damage to the door. He informed the officers he always closes his door before going to bed. Officers took custody of the subject and transported him to Northern Station for further investigation. At Northern Station officers took photos of the subject and his clothing. The subject was later transported and booked to County Jail for Burglary charges.

Burglary, Vehicle, Laguna/Geary, 3-19-15 2136hrs

Officers were in full uniform patrolling the area when they were dispatched to the area of Laguna and Geary regarding a vehicle break in. Witnesses called 911 because they saw an Asian male break a window to a vehicle, reach inside, and take items out. When officers arrived on scene the witness gave the officers the suspect description and his last direction of travel. The officers searched the immediate area and within minutes located a subject matching the description two blocks away. The witnesses positively identified the subject as the one who broke into the vehicle. Officers took photos of the scene and contacted the owner of the vehicle. The owner informed the officers what was taken from his vehicle. Officers searched the area for the owner's property but were unable to locate them. The officers transported the subject to Northern Station for further investigation. The officers conducted an interview with the subject who denied breaking the window of the vehicle. After a thorough investigation the Officers transported the subject to County Jail where he was booked accordingly.

Firearm, Discharging Within City Limits, 762 Fulton/Buchanan, 3-26-15 1854hrs

Officers were on uniform patrol when they were dispatched to the area of Fulton and Buchanan on a call of shots fired. When the officers arrived they immediately searched the area, but were unable to locate any suspects, gunshot victims, or witnesses. The officers canvass the area and located a .45 caliber casing on Buchanan Street between Grove and Fulton Street on the sidewalk. A second 9mm casing was located in the parking lot of 762 Fulton Street. While officers were on scene they were approached by a citizen who informed them he had a bullet hole in the door of his vehicle. The citizen told the officers his vehicle was parked inside the parking lot of 762 Fulton Street. The citizen told the officers he was several blocks away when he heard a couple of gunshots. When he returned to his vehicle shortly after he saw damage to his right panel of his vehicle which had a bullet hole in it. The officers took photos of the scene and seized the bullet casings as evidence. No additional information has been provided regarding this incident.

Terrorist Threats, Impersonating a Police Officer, 300 Blk Haight, 3-27-15 2300hrs

Officers were in full uniform and driving a marked police vehicle when they were dispatched to the 300 block of Haight Street regarding a male subject flashing a gold police star and threatening to shoot people. When officers arrived on scene they spoke to a security guard who called 911. The security guard stated he was approached by an unknown male who told them he was a police officer. The 911 caller saw the subject standing across the street and identified him to the officers. Officers detained the subject for further investigation. While the officers were talking with the subject he started to get irate and started yelling at the officers that he was a security guard and showed the officers his gold star. The officers observed the star and believed it to be fake. Due to the witnesses statements and the threats made to security officers the officers took custody of the subject and transported him to Northern Station. The officers did a computer check on the subject which revealed he had an outstanding traffic warrant. The officer seized the gold star as evidence and transported the subject to County Jail for booking.

Burglary, Vehicle, 2200 block of Bush Street, 3-27-15, 1030hrs

An officer was on duty driving Northern Station facilities truck in the area of Bush and Steiner Street. The officer was carefully patrolling the area when he was flagged down by a citizen regarding his vehicle being broken into. The citizen was a tourist visiting San Francisco with his family. Before the officer had a chance to direct the citizen to the station for a report the citizen told the officer that his phone was taken. The citizen was tracking his son's stolen phone from his phone. The officer through his training and many years of on the job experience knew that he would be able to locate the suspect and take him into custody by tracking the phone. The officer had the citizen get into his truck so he would be able to locate the suspect. The officer alerted other officers to respond to the area to assist in the search. The diligent officer continued to put out updates of the suspects location and within minutes found him sitting in a doorway several blocks away. The officer leaped out of his vehicle and took the suspect into custody preventing him from breaking into any other vehicles in the area. The suspect knew he had been caught and told the officer where he had hid the citizen's property. The officer located the property consisting of his son's needed medication and laptop. All of the stolen property was recovered and given back to the citizen. The suspect was transported to Northern Station for further investigation. The officer did a computer check on the subject and learned that he was on felony probation and had outstanding warrants for his arrest. The suspect was later transported to County Jail for booking.

Counterfeit Money, Theft from Building, 3-27-15, 3000 blk of Steiner, 2025hrs

Officers were dispatched to the 3000 block of Steiner Street to a restaurant regarding counterfeit money. When officers arrived on scene they met with the owners of the restaurant. The owners told the officers that an unknown male suspect entered the restaurant and ordered a beer. When the bill came the suspect gave the waitress a fifty dollar bill, got his change and quickly left the restaurant. After the suspect left the owner checked the fifty dollar bill and discovered it was fraudulent. A few hours later an unknown female suspect came into the restaurant and ordered a glass of wine. The suspect attempted to pay with a fifty dollar bill, to which the waitress refused to accept due to the prior incident. The female suspect then gave the waitress two five dollar bills and quickly left the restaurant. Another customer at the restaurant saw that the female suspect took her purse off the bar and ran out of the restaurant. The

customer gave chase and ran after her. They ran across Lombard Street dodging several vehicles before the customer lost sight of the female suspect. Several personal items along with cash and credit cards were inside the purse. The officers seized the fifty dollar bill for evidence and canvassed the area for video surveillance to no avail. A report was made regarding the incident and the suspects are still outstanding.

Malicious Mischief, Graffiti, Resisting Police Officer, 3-27-15, Geary/Franklin, 1546hrs

Officers were in full uniform and driving a marked police vehicle. The officers were travelling west on Geary Street when they saw a subject standing on the corner next to a church. When the suspect saw the officers he immediately began to walk away from the officer's jay walking in the street. The officers could see that there was blue graffiti on the wall of the church. The officers approached the suspect and told him to stop. The suspect refused and continue to run away. The officers caught up with the suspect and took him to the ground and handcuffed him. The suspect had wet blue paint on his hands and clothing. While being handcuffed the suspect spontaneously stated "Shit Man! I have only been tagging for a month!" The suspect had two paint markers sticking out of his back pocket and additional markers in his back pack. The officers returned to the church and saw that there was fresh wet blue paint on the wall of the church. The color of the paint matched the same color the suspect used. The officers took photos of the scene and transported the suspect to Northern Station. The officers positively identified the suspect and cleared him of any outstanding warrants. The paint markers were seized and booked into evidence. The suspect was later cited and released from the Station.

OTHER UPCOMING EVENTS:

Saturday (on-going): 9:00a.m.-1:00p.m. there is a farmer's market on O'Farrell Street between Fillmore and Steiner.

Last Tuesday of each month (on-going): Second Chance Legal Clinic. 6pm, 1290 Fillmore Street. Questions, call 415-814-7610. Bring a recent RAP sheet.

ALERT (Auxiliary Law Enforcement Response Team): The SFPD version of NERT. For more information call 415-832-8419, or email: sfpdalert@sfgov.org.

NERT (Neighborhood Emergency Response Training) Training:

To find out the most current class dates and locations or to enroll call 970-2024 or go to: www.sf-fire.org.

San Francisco Police Activities League (PAL)

Want to learn more check out: <http://www.sfpal.org/Cadets>

Note: If you would like your Community Meeting agenda listed in our Newsletter, please send the information to my email address. If you want it posted for the same week you must email me by Wednesday for the Thursday newsletter. Additionally you can email any questions, comments, and crime concerns that are occurring in your community. If you would like to reserve the Community Room at Northern Station please contact Linda at 415-614-3402.

Domestic Violence Information

The San Francisco Police Department's Special Victims Unit (SVU) is a centralized police investigative unit located at the Hall of Justice- 850 Bryant Street, Room # 500. A staff of inspectors at the SVU reviews 350 to 400 incident reports of domestic violence each month.

The SVU investigates all felony arrest cases involving abuse committed against any person, who is a spouse, former spouse, cohabitant, former cohabitant, in a current or former dating relationship, in a current or former engagement, or have a child in common. This includes boyfriend/girlfriend and same sex relationships. The SVU also investigates elder abuse cases (neglect and physical) and stalking cases.

All non-arrest reports are also reviewed by the SVU. The SVU Inspectors telephone every victim in an attempt to advise her/him about follow-up procedures and referrals. A message is left if voice mail is available. **It is important to note that attempts are made to contact all victims in every domestic violence, elder abuse and/or stalking case. Likewise, no SFPD domestic violence report is "just filed". All reports are reviewed; computer checks on alleged suspects for parole/probation violations are completed; victim notifications are conducted and the results of all of the work are logged.** The SVU works closely with Victim Services, Adult Protective Services, and Safe Start I. If you are a victim or know someone who is a victim of domestic violence, please contact the SFPD's Special Victims Unit at 415.553.9227. In an emergency, dial 911. Please be safe and remember that reporting domestic violence doesn't just assist the victim but the victim's family as well.

SFPD Recruitment Information

www.sfpdcareers.com and www.sfgov.org/police.

SF Police Activities League Is an organization that runs programs for youth to include: the Junior Giants, Seahawks football and cheer, police cadet training, basketball teams, boxing training, soccer teams, etc. Chances are that if you grew up in San Francisco at some point you played a sport for a PAL team. Right now they are going through serious funding issues and are actively seeking donations. Visit their WEB site today to find out more and donate if you can at

www.sfpal.org

Hayes Valley News Letter As a police department we cannot fight crime without the help and cooperation of others, I am fortunate to work with many great, proactive community groups and this one (Hayes Valley Neighborhood Association) worked hard in the creation of a one page resource for small businesses to help in their crime fighting/prevention efforts. Just click on “Hayes Valley News Letter” below to get to the sheet.

Are you a resident of the Hayes Valley Neighborhood, and do you want to receive their monthly newsletter? Send your contact information/email to voice@hayesvalleysf.org.

SF SAFE:

Watch streets become communities, and neighbors become friends. Watch crime go down, as security goes up. Watch police become partners as you join with them in making your neighborhood a better place to live. Start a **Neighborhood Watch** on your block and see all these things happen and more! SF Safe (Safety Awareness for Everyone) will give you the knowledge and tools to create a stronger, more cohesive and resilient community, and teach you how to be prepared and empowered at work, on the streets or sidewalks, and in your home.

Contact SF Safe at (415) 553-1966 or please visit the SAFE website and explore all of the great crime prevention information that they provide. www.sfsafe.org.

Essential Numbers:

EMERGENCY:	911
Non-Emergency:	553-0123
Anonymous Tip Line:	575-4444
Customer Service Center:	311
Non-Emergency:	553-0123
<u>NORTHERN STATION NUMBERS</u>	

<u>Commanding Officer</u>	
Captain Greg McEachern	614-3400
Greg.McEachern@sfgov.org	
<u>Special Events Sergeant</u>	
Sgt. Mark Moreno	614-3404
Mark.Moreno@sfgov.org	
<u>Watch Commanders</u>	
Lt. Gregory Kane (Nights)	614-3411
Gregory.Kane@sfgov.org	
Lt. Jennifer Jackson (Days)	614-3411
Jennifer.Jackson@sfgov.org	
Lt. Tammy Halley (Days)	614-3411
Tammy.Halley@sfgov.org	
Lt. William Escobar (Nights)	614-3411
William.Escobar@sfgov.org	
<u>Investigative Lieutenant</u>	
Lt. Sergio Chin	614-3423
Sergio.Chin@sfgov.org	
<u>Station Investigations Team</u>	
Anonymous Tip-Line	614-3443
	614-3451
<u>Special Events</u>	
Officer Lynn Pomatto	614-3421
Lynn.Pomatto@sfgov.org	
<u>Permits/ Code Enforcement</u>	
Officer Vincent Etcheber	614-3405
Vincent.Etcheber@sfgov.org	
<u>Homeless Issues</u>	
Officer Kim La Salle	614-3400
Kimberly.Lasalle@sfgov.org	
Officer Patrick Cesari	614-3400

Patrick.J.Cesari@sfgov.org	

Text-a-Tip Set Up Instructions

Non-Blackberry Cellular Telephones: Dial 847411-then **SAVE** this to your phone contacts as a mobile number. Name this new contact **TIP411**. Now the number is ready to be used to send text messages. When sending a message, **type SFPD then leave a space**. Type your **Message** and **Send**. You will receive a reply message in seconds.

Blackberry telephones: Similar to above. First you need to add TIP411 to your mobile contact list. Select TIP411 enter. The cursor will be in blue on the #8 (847411). Click the ball and select **SMS TEXT TIP411**. Type your message starting with **SFPD (space) ... then send**. You will receive a response within seconds.

Megan's Law Website Access:

The general public can find out information on sexual predators on line by going to the DOJ website: www.meganslaw.ca.gov or at the SFPD link at www.sfgov.org/police. You may check specific names or zip codes to locate those listed in the database.

Emergency Preparedness:

How would you survive for 72 hours? In a major disaster it may be 3 days until vital services are restored. Visit: www.72hours.org for more information.

SFFD has on-going NERT (Neighborhood Response Team Training) training for 2014, to find a date that works for you go to: www.sfgov.org/sffdnert or call (415)970-2024

EARTHQUAKE SAFETY TIPS

During the Earthquake:

- If you are indoors, stay there. Quickly move to a safe location in the room such as under a strong desk, a strong table, or along an interior wall. The goal is to protect you from falling objects and be located near the structural

strong points of the room. Avoid taking cover near windows, large mirrors, hanging objects, heavy furniture, heavy appliances or fireplaces.

- If you are cooking, turn off the stove and take cover.
- If you are outdoors, move to an open area where falling objects are unlikely to strike you. Move away from buildings, power lines and trees.
- If you are driving, slow down smoothly and stop on the side of the road. Avoid stopping on or under bridges and overpasses, or under power lines, trees and large signs. Stay in your car.

After the Earthquake:

- Check for injuries if needed, help ensure the safety of people around you.
- Check for damage. If your building is badly damaged you should leave it until it has been inspected by a safety professional.
- If you smell or hear a gas leak, get everyone outside and open windows and doors. If you can do it safely, turn off the gas at the meter. Report the leak to the Gas Company and Fire Department. Do not use any electrical appliances because a tiny spark could ignite the gas.
- If the power is out, unplug major appliances to prevent possible damage when the power is turned back on. If you see sparks, frayed wires, or smell hot insulation turn off electricity at the main fuse box or breaker. If you will have to step in water to turn off the electricity you should call a professional to turn it off for you.

311 Customer Service Center:

What is 311? 311 is a toll free, **NON-EMERGENCY** phone number that the public can call to access information about government services. A live customer service representative will be available 24 hours a day, seven days a week, and 365 days a year. The service is available to both wired and wireless customers. Wireless customers should call (415) 701-2311. 311 employees will be able to provide translations services in more than 145 languages and dialects and will employ a diverse staff of customer service representatives. Once your complaint is logged you will be given a tracking number to follow up on at a later date. Additionally, 311 are set up to accept calls from the hearing impaired by utilizing a TTY System. **Note:** 3-1-1 now has a victim's services website: <http://sfvictimservices.org> for more information.

How does 911 work on cell phones in San Francisco?

If you are on **surface streets** in San Francisco and dial 911, your call will be answered by the San Francisco Department of Emergency Management. Once the San Francisco Department of Emergency Management determines what emergency services are needed, they will then process your call.

If you are on a **freeway** in San Francisco and dial 911, your call will be answered by either by the San Francisco Department of Emergency Management Services or the California Highway Patrol Dispatch Center. Regardless, your 911 call will be routed to the proper emergency agency, the San Francisco Police Department, the California Highway Patrol, or the San Francisco Fire Department, including ambulance service.

Public Service Information:

Be advised....Parking meters will be enforced on all holidays and both weekend days, EXCEPT Thanksgiving, Christmas, and New Years. www.sfmta.com.

District Supervisors

The Northern District covers 5 different supervisory districts, as follows: District 2, Mark Farrell; District 3, David Chiu; District 5, London Breed; District 6, Jane Kim; and, District 8, Scott Wiener. Each supervisor has their own WEB site; most include a newsletter that I have found to be full of helpful and interesting information. Included are job information, event(s) information, legislation information, etc. I would advise you, if you are interested, to check their sites out.

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